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Florence S. Chamoures**IMPORTANT**

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Michael Adendorff et al	Docket No.: 25148-11A
Serial No.: 10/663,345	Examiner: K.K. Deshpande
Filing Date: September 15, 2003	Art Unit: 3623
Title: System and Method for Monitoring Business Performance	

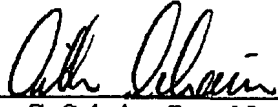
Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

Enclosed please find the following items regarding the above-referenced patent application:

1. Preliminary Amendment (11 sheets)

Respectfully submitted,

By: 
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Mail Stop Amendment
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PRELIMINARY AMENDMENT

Please enter the following amendments prior to issuing the first Office action in this case:

{W1558361}